



Facundo Bertua

AI-Enabled Supply Chain &
Operations Transformation
Leader

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Valencia (Spain)

Strategic Supply Chain & Innovation Leader with 7+ years at the world's largest logistics operators (Amazon, DHL), leading teams and building AI and digital products in complex, large-scale operations. Brings strong analytical capability, change management and AI adoption to deliver multi-million savings and measurable business value.

SKILLS

Supply Chain Strategy

Digital Transformation

AI & Automation

Cost Reduction & Value Creation

Stakeholder Management

Change Management

Logistics Network Optimization

Team Leadership

Data Analytics & BI

Product Development

WORK EXPERIENCE

Senior Value Creation Manager

DHL Supply Chain (4PL, Lead Logistics Partner)

01/2024 – Present

- Built an AI-agent forecasting system that replaced a fully manual, spreadsheet-based cost forecast for Airbus, with 26 automated quality checks and mandatory human validation; used by 18+ Airbus transport managers.
- Led a team of 4 engineers delivering EUR 3M+ annual savings in Airbus's supply chain, and own the account's annual savings strategy, reporting results to Airbus and DHL senior leadership.
- Built a multi-agent AI engine that sizes new-client tender savings bottom-up, with expert gates; on its first live use (an automotive tender) it sized a EUR 2.05M 3-year programme (projected) in about two working days.
- Led the shift to an AI-native team by training colleagues on Copilot tools; presented AI tools to Airbus and DHL leadership, increasing client confidence in DHL's digital capabilities.

Operations Manager I

Amazon Logistics — EU Central Operations

06/2022 – 12/2023

- Designed and rolled out a centralised last-mile capacity planning process for 40 UK delivery stations, with 3.2M projected first-year savings and a 5-7% increase in average daily capacity.
- Built Python planning systems that improved planning accuracy by around 25% across inbound and last-mile, at 1-week, 48-hour and 24-hour horizons.
- Led 8 logistics analysts running centralised labour capacity planning for 40 delivery stations across the UK and MEU, automating planning, reporting and dashboards.

Logistics Analyst — Team Leader

Amazon Logistics — EU Central Operations

10/2020 – 05/2022

- Simplified last-mile delivery scheduling across the EMEA region and led process analyses with data solutions in SQL, VBA and Python.

Supply Chain Engineer

SRG Global (automotive parts)

06/2019 – 10/2020

- Led supply chain improvement projects with an average 25% logistics cost reduction and payback under 1.2 years, including layout redesign of 100,000+ m2 of warehouse and plant space.

Machine Learning Engineer

PFS Tech (IT consultancy)

01/2019 – 06/2019

- Developed and deployed a machine-learning and RPA invoice processing system for a large retail client, valued at USD 100K.

PROJECTS

- Built and run an investment newsletter produced end to end by an orchestrated pipeline of AI agents, in production since May 2026 with real subscribers.

EDUCATION

MSc in Strategic Operations and Innovation Management

OBS Business School — Universitat de Barcelona

04/2023 – 04/2024

MSc in Industrial Management Engineering

Universitat Politècnica de València

07/2017 – 05/2019

BSc in Industrial Engineering

Universitat Politècnica de València

09/2013 – 07/2017

LANGUAGES

SPANISH	●●●●●	CATALAN	●●●●●	ENGLISH	●●●●●
FRENCH	●●●●●	GERMAN	●●●●●	MANDARIN CHINESE	●●●●●

CERTIFICATES

GOOGLE PROJECT MANAGEMENT: PROFESSIONAL CERTIFICATE

08/2023

DUKE UNIVERSITY: AI PRODUCT MANAGEMENT

09/2025

MICROSOFT CERTIFIED: AI AGENT BUILDER ASSOCIATE

Candidate

INTERESTS

Urban sketching

Fitness

Strategy games

LOTR geek

Neuroscience

Financial markets